

JACOB GREY BATSON

Profile

Life-long sports and health enthusiast seeks entry-level sports or recreation opportunity in facilities, team, or program operations. Ongoing sports participant on youth, high school, community college, and adult teams. Primarily self-supporting since high school graduation, including self-financing college degrees. Practical experience in sports organization and operations, facilities and game-day management, as well as restaurant customer service and business operations.

Education

UNIVERSITY OF NORTH CAROLINA-WILMINGTON Wilmington, NC
Bachelor of Arts December 2013

Recreational, Sports Leadership and Tourism Management

Attended full-time August 2011-December 2013 while working part-time. Final semester was full-time practical internship. Courses in program planning, facilities and human resource management, marketing, finance/budgeting, risk management, liability, and safety. Dean's List.

CAPE FEAR COMMUNITY COLLEGE Wilmington, NC
Associate of Arts December 2007

Attended full and part-time while working full and part-time. Varsity soccer.

Professional History

PT'S OLDE FASHIONED GRILLE Wilmington, NC
Customer Service & Food Prep January 2011 – Present

- Provide high quality service in award-winning, fast-paced restaurant.
- Maintain service standards of grille line and dry station in full view of guests.
- Emphasize quick food output and turnover ratio.
- Uphold restaurant's superior reputation through attention to detail, efficiency, and hospitality.

UNIVERSITY OF NORTH CAROLINA – WILMINGTON Wilmington, NC
Game Day Operations Intern August 2013 – December 2013

- Helped prep for and manage home athletic contests (primarily soccer, basketball).
- Between games, maintained athletic facilities and office/administrative duties.
- Briefly assisted with basketball games as paid employee after end of internship.
- Wrote manual for future interns detailing expectations and game day checklists.

REEL CAFÉ Wilmington, NC
Security July 2010 – December 2010

- Maintained safe environment and crowd-control of a three-story, busy downtown tourist and nightlife destination.
- Diffused tense situations and provided conflict resolution.
- Ensured cleanliness of facilities throughout shift (up to ten hours).

CAPE FEAR SOCCER ASSOCIATION
Field Maintenance Laborer Wilmington, NC
February 2010 – June 2010

- Improved and maintained soccer field in New Hanover County.
- Transported paint, machinery, and tools to various job locations.
- Assisted in construction of new fields, goal repair, site detail, lining fields, etc.

ROBY'S PROPERTY SERVICE
Crew Member Wilmington, NC
October 2009 – February 2010

- Improved foreclosed properties prior to auction, including remodeling, landscaping, cleaning, moving abandoned furniture to dump or donations.
- Worked up to ten-hour days of intensive manual labor.

UNITED PARCEL SERVICE
Seasonal Driver Helper/Warehouse Wilmington, NC
November 2009 – January 2010

- Assisted drivers in holiday package deliveries. Loaded trucks/separated packages.

BLOCKADE RUNNER RESORT
Bartender/Poolside Server Wrightsville Beach, NC
June 2009 – November 2009

- Imparted superior customer service in high-volume fine-dining resort atmosphere.
- Skillfully operated restaurant's "Point-of-Service" computer system.
- Learned extensive menu options to successfully sell and up-sell purchases.

YMCA
Sports Assistant Wilmington, NC
February 2008 – August 2010

- Supervised and assisted soccer camps and tournaments: coordinated and ran practices, field scheduling, and registration.
- Supervised referees, parents, coaches, players, and fields during soccer season.
- Served as certified referee for league games and tournaments.
- Assisted program planning for soccer camp participants.
- Supervised soccer camp participants ages five to fourteen.
- Kept scores and stats for basketball games.

Volunteer

WRIGHTSVILLE BEACH PARKS & RECREATION
Recreational Volunteer Wrightsville Beach, NC
Summer 2012

- Organized and assisted during various community special events, athletic leagues, tournaments, camps, and fundraising events.

WILMINGTON'S RESIDENTIAL ADOLESCENT
ACHIEVEMENT PLACE (WRAAP) Wilmington, NC
February 2008 – August 2010

- Volunteered with the after school program to coordinate physical activities and educational games for "at risk" community youth.

Certification

AMERICAN RED CROSS CPR AND FIRST AID CERTIFICATION Spring 2012